



Quality Policy

02/05/2020

At KTML Contractors, our mission is to provide our customers with superior electrical and technical services in order to assist them in achieving their safety, quality, environmental, sustainability and profitability goals. We strive to be the first call our customers make when they need electrical or technical services.

To achieve this, our objective will be the ongoing development of our quality management processes, continually improving our services, making us the best choice and a better company. We can reach our objective by:

- Being innovative
- Continually developing expertise and professionalism of our people
- Striving to achieve Customer satisfaction
- Utilizing Key Performance Indicators
- Working as a Team with respect and enthusiasm
- Adhering to our Code of Conduct and Ethical policies
- Effectively developing all employees' talent and competency
- Establishing processes for delivering experienced, skilled, safe services
- Operating with integrity and ingenuity
- Providing quality services while protecting our environment.

We are focused on developing a working atmosphere conducive to cooperation and teamwork in implementing quality processes consistent with ISO 9001. Commitment to these processes are imperative to achieving our goals, leading to the sustainability of our customer base and the future of KTML. Are you ready to "LEVEL UP?"

CEO